

About Face Medical Aesthetics will be opening in a limited capacity on May 11, 2020. We are looking forward to seeing our beloved patients once again!

As we enter a new phase of operations, as always, the safety of our patients and staff is our first priority. While working within the NH guidelines, we will be limiting the number of patients in the office at one time, therefore conversations between staff and patients will be kept at a minimum to allow for appointments to flow properly. We hope you understand.

- Please read the below very carefully, the following protocols will be required for ALL patients with appointments:
- Any necessary medical history forms or consents need to be signed electronically through our portal **prior to arriving**. Please refer to the portal invitation and instructions email previously sent.
- If you plan to use your Brilliant Distinctions coupons, please activate them **before** your appointment as the staff is not able to handle your cell phone. However, please remember to bring your cell phone as it will be used during the check-in and check-out processes.
- When you arrive please wait in your car. A staff member will call you at your appointment time. You will be asked a series of COVID screening questions before you will be given the ok to enter the office.
- No visitors, guests, children or pets can be allowed. Please come to your appointment alone.
- Upon entry, please have your cloth mask on, covering your nose and mouth. Please note this cannot be removed during your visit.
- Please do not wear your own gloves to the office. Hand sanitizer will be provided for you.
- We will take your temperature using a NON-TOUCH thermometer. If you have a fever or any symptoms, you will not be seen and we will call you to reschedule.
- Once you have been cleared, you will be directed to your treatment room by our staff.
- Initially, we will only be offering treatments that limit staff/patient exposure.
- There will be NO services offered that require mask removal until further notice.
- Staff will be wearing masks. We will be spacing out patients appropriately and sanitizing all surfaces after each patient.
- Our Check-out process will be revised to minimize touch points. Services preferably should be paid for by credit card. However, exact cash will also be accepted.

If you'd like to purchase products, we will continue to offer curbside pick-up.

We are continuing to offer free virtual consultations and would be happy to meet with you on line to discuss a service you may be interested in.

We will keep you informed of any updates based on CDC and State of NH Government guidelines as the situation changes.

Please feel free to contact us via email at [info@myaboutface.com](mailto:info@myaboutface.com), or calling our office at 603.580.5296